



DEEP SAMADDAR

Strategic IT & Non IT Project Manager | ERP & Data Migration Leader

PMP® • Six Sigma Black Belt® • ISO 9001:2015® • Data Governance • Data Modeling

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● USA B1/B2 (Valid till 2034)

14+ Years IT Project Management Experience

PMP® Certified Project Manager

Healthcare Cloud CRM Transformation Delivery

Epicor Kinetic ERP Implementation Expert

Oracle Fusion HCM Global Rollout

Azure Cloud & DevOps Transformation Experience

Multi-Country ERP Deployment Experience

UAT, Cutover & Production Deployment Leadership

Enterprise Data Migration & ETL Leadership

Master Data Management (MDM) Specialist

98% Data Accuracy Achievement

PROFESSIONAL SUMMARY

Strategic IT Project Manager with 14+ years specializing in healthcare cloud transformation, ERP implementation, data migration, MDM (Master Data Management), and data conversion initiatives across Fortune 500 and leading global healthcare organizations. Proven expertise in Healthcare CRM Cloud Migration, Epicor Kinetic ERP migration, Oracle Fusion HCM implementation, RTR (Record-to-Report), FP&A (Financial Planning & Analysis), and GGS cost accounting systems. PMP-certified professional with hands-on experience managing complex data conversion projects, establishing data governance frameworks, and leading Lean Six Sigma initiatives.

SKILLS & EXPERTISE

CORE COMPETENCIES

IT Project Management (PMP)

Healthcare CRM Cloud Migration

Epicor Kinetic ERP Migration

Master Data Management (MDM)

Data Conversion & Migration

Oracle Fusion HCM

RTR (Record-to-Report)

FP&A (Financial Planning)

Data Governance & Quality

Lean Six Sigma (Black Belt)

Agile / Waterfall / Hybrid

Stakeholder Engagement

TECHNICAL TOOLKIT

ERP SYSTEMS

Epicor Kinetic, Oracle Fusion HCM (R10/R11), Oracle Fusion Financials, Oracle FSM, SAP Basics

DATA MANAGEMENT

HDL, HSDL, ETL Tools, MDM, Data Profiling, Data Quality, Data Governance

FINANCIAL SYSTEMS

RTR, FP&A, GGS Cost Accounting, General Ledger Management

PM TOOLS

MS Project, Jira, Confluence, Azure Boards, SharePoint, Scrum

ANALYTICS & BI

Power BI, Tableau, Minitab, SQL, Advanced Excel

QUALITY & PROCESS

Lean Six Sigma, DMAIC, SPC, Process Mapping, RCA

PROFESSIONAL EXPERIENCE

- **Project Manager – Healthcare Transformation & CRM Migration** Dec 2025 – May 2026
Mayo Clinic (via Highspring India LLP) — USA (Remote)
 - ▶ **Healthcare CRM Cloud Migration & Digital Transformation:** Led end-to-end migration of legacy healthcare systems into a centralized cloud-based CRM platform, enabling real-time access to patient records, prescriptions, clinical reports, appointment schedules, and physician profiles. Managed planning, execution, deployment, and post-go-live stabilization across multiple healthcare business units.
 - ▶ **Patient Prescription Automation & Workflow Optimization:** Directed implementation of automated prescription management workflows where patient prescriptions, medicine history, doctor consultations, and visit records were auto-synced into HIPAA-aligned cloud systems, improving accessibility and reducing manual dependency for healthcare operations and reporting.
 - ▶ **Master Data Management (MDM) & Data Validation:** Managed cleansing, profiling, validation, reconciliation, and migration of **7,000+ patient and healthcare master records** from legacy platforms into the new healthcare CRM. Established data validation checkpoints ensuring high data integrity and compliance throughout migration cycles.
 - ▶ **Healthcare Data Migration & System Integration:** Coordinated migration of patient history, doctor profiles, medicine databases, appointment schedules, clinical documents, and operational records into cloud infrastructure. Partnered with technical architects, ETL teams, QA, and business stakeholders to achieve **zero critical data loss**.
 - ▶ **Project Management & Stakeholder Coordination:** Drove the full project lifecycle using Agile and Waterfall methodologies — sprint planning, resource coordination, risk mitigation, status reporting, issue tracking, and executive communication. Conducted regular governance meetings with healthcare leadership and delivery teams.
 - ▶ **UAT, Deployment & Hypercare:** Led User Acceptance Testing, production deployment planning, cutover, and hypercare support, ensuring seamless transition from legacy systems to the cloud-based healthcare platform. Delivered the program **on-time within the planned 6-month window**.
 - ▶ **Operational Efficiency & Reporting Enhancement:** Enabled centralized digital access to prescriptions, patient visit history, treatment records, and physician schedules — streamlining reporting and enhancing real-time decision-making for clinical and operational teams.
- **Project Specialist – Epicor ERP Implementation** Jan 2024 – Nov 2025
Richmond Talent Solutions — Pune, India
 - ▶ **Epicor Kinetic ERP Migration & Implementation:** Managed end-to-end Epicor Kinetic ERP migration encompassing data extraction from legacy systems, cleansing, transformation, validation, and loading. Led AS-IS/TO-BE analysis, business process mapping, gap analysis, and phased migration approach ensuring zero data loss.
 - ▶ **Master Data Management (MDM) & Data Governance:** Established comprehensive MDM framework and data governance policies for enterprise-wide data standardization. Led data profiling, data quality assessments, and implemented cleansing strategies achieving **95% data accuracy**. Defined data ownership models and validation rules.
 - ▶ **Data Conversion & ETL Management:** Directed complex data conversion initiatives involving ETL of **10+ million records** from multiple legacy systems. Developed data mapping specifications, transformation rules, and validation scripts. Coordinated mock conversion cycles and executed cutover weekend activities ensuring 100% data integrity.
 - ▶ **Project Management & Stakeholder Coordination:** Orchestrated Agile and Waterfall project lifecycles managing daily stand-ups, sprint planning, status reporting, and risk mitigation. Maintained detailed project plans, RAID logs, and executive dashboards for C-suite visibility.
- **Project Manager – IT Infrastructure & Cloud Migration** Sep 2020 – Aug 2023
Hexaware Technologies — Chennai, India
 - ▶ **Cloud Data Migration & Infrastructure:** Orchestrated Azure cloud migration including database migration, data center consolidation, and application modernization. Managed migration from on-premise SQL Server to Azure SQL Database ensuring **99.9% system uptime**.
 - ▶ **DevOps & Automation:** Deployed Azure DevOps pipelines, Infrastructure-as-Code (IaC), and CI/CD automation achieving rapid deployment cycles and infrastructure scalability.
 - ▶ **Data Analytics & Reporting:** Implemented data analytics solutions and real-time reporting dashboards for operational insights and leadership decision-making.
- **Associate Manager – RPA & Lean Six Sigma** Apr 2020 – Sep 2020
Tech Mahindra — Pune, India
 - ▶ **Process Automation & RPA Leadership:** Led enterprise-wide Blue Prism RPA implementation across finance, HR, and operations back-office, achieving **60% reduction** in manual processing time and substantially improved data accuracy.
 - ▶ **RPA Bot Lifecycle & Orchestration:** Designed and deployed digital workforce across multiple service lines; implemented bot health monitoring, exception handling, queue-based scheduling, and SLA-based orchestration to ensure 99% uptime of automation pipelines.

- ▶ **Process Discovery & Automation Roadmap:** Conducted comprehensive process assessments using process mining and value-stream mapping to identify automation candidates; built a prioritized backlog with ROI projections, complexity scoring, and phased delivery roadmaps.
- ▶ **Quality Management & ISO Compliance:** Designed and operationalized enterprise-wide Quality Management System (QMS) audit programs ensuring **ISO 9001:2015 compliance**, regulatory adherence, and internal governance standards.
- ▶ **Lean Six Sigma & Continuous Improvement:** Spearheaded Green Belt projects across operational service lines; mentored 10+ practitioners through DMAIC certification programs and led structured kaizen events for high-volume processes.
- ▶ **Performance Analytics & ROI Reporting:** Built executive RPA performance dashboards in Power BI tracking bot utilization, exception rates, FTE savings, and cumulative ROI — delivering measurable **30%+ year-on-year** operational efficiency gains for leadership reviews.

● **Project Manager – Oracle Fusion HCM & Lean Six Sigma**

Jun 2012 – Mar 2020

Braxxon Outsourcing Solutions Pvt. Ltd. — Mumbai, India

- ▶ **Oracle Fusion HCM End-to-End Implementation:** Directed Oracle Fusion HCM (R10/R11) end-to-end implementation serving **5,000+ global users**. Managed complex data migration from legacy HRMS systems including employee master data, organizational hierarchies, and compensation structures with **zero data loss**.
- ▶ **Multi-Country Localization & Global Rollout:** Configured Oracle Fusion HCM across **12+ countries** (US, UK, India, APAC, EMEA) with country-specific payroll integrations, statutory compliance, tax legislative content, and regional employment regulations.
- ▶ **Core HR & Workforce Structures:** Architected legal entities, business units, departments, jobs, positions, locations, grades, and reporting hierarchies aligned to global organization design; implemented worker types, assignment models, and security profiles.
- ▶ **Talent, Performance & Succession Management:** Implemented Performance Management, Goals Management, Talent Review, and Succession Planning modules; established competency frameworks and 9-box talent matrices for executive leadership reviews.
- ▶ **Compensation, Benefits & Total Rewards:** Configured Workforce Compensation Plans (annual, ad-hoc, and sales incentive cycles), salary structures, eligibility profiles, benefit programs, and Total Rewards statements aligned to global HR policy.
- ▶ **Functional Setup Manager (FSM) & Configuration:** Utilized FSM extensively for global HR system configuration, multi-country localization, integration with third-party systems, security role definitions, approval workflows, and data access controls.
- ▶ **Data Conversion & HDL/HSDL Migration:** Led comprehensive data conversion strategy using HDL (HCM Data Loader) and HSDL tools for bulk uploads. Developed mapping documents, transformation rules, and validation scripts; executed multiple mock conversion cycles with rigorous data-quality testing.
- ▶ **Master Data Management & Data Governance:** Established enterprise-wide data governance framework ensuring data quality across global operations. Led master data cleansing initiatives improving accuracy from **72% to 98%**.
- ▶ **HCM Extracts, OTBI & BI Reporting:** Built **50+ custom HCM Extracts**, BI Publisher reports, and OTBI analytics for HR operations, compensation reviews, audit, and statutory submissions; deployed Tableau and Power BI executive dashboards for real-time KPI visualization.
- ▶ **Integration & API Architecture:** Designed REST/SOAP integrations between Oracle Fusion HCM and third-party platforms (payroll vendors, benefits providers, identity management, downstream Oracle Fusion Financials) ensuring secure, reliable data exchange.
- ▶ **Quarterly Cloud Updates & Patch Management:** Led quarterly Oracle Fusion update cycles including regression testing, patch impact assessment, end-user communications, and zero-downtime cutovers across global tenants.
- ▶ **Lean Six Sigma Black Belt — DMAIC Initiative:** Led 24-month Black Belt program using DMAIC methodology focused on improving data-quality processes; conducted root cause analysis, fishbone diagrams, and Statistical Process Control (SPC) using Minitab.
- ▶ **Process Improvement Outcomes:** Achieved **75% defect reduction**, **45% operational cost savings**, and **90% customer satisfaction improvement** through structured data-driven methodologies.
- ▶ **Team Leadership, Vendor & Client Governance:** Managed cross-functional teams of **15–25 consultants** (functional, technical, integration, testing); led Oracle support escalations, vendor SLAs, steering committees, and quarterly executive reviews with C-level stakeholders.

KEY PROJECTS

Healthcare Cloud CRM Transformation – Mayo Clinic

Mayo Clinic, USA • 2025–2026

Challenge: Fragmented legacy healthcare systems with siloed patient records, prescriptions, and clinical data across multiple business units.

Solution: Centralized cloud-based CRM with automated prescription workflows, MDM-driven data validation, and unified patient/doctor/medicine repositories.

Results: On-time 6-month delivery, 7,000+ master records migrated with zero critical data loss, real-time clinical access, and streamlined healthcare reporting.

Epicor Kinetic ERP Migration

Richmond Talent Solutions • 2024–2025

Challenge: Legacy system data scattered across multiple databases with inconsistent formats.

Solution: End-to-end ETL pipeline with data profiling, cleansing, transformation, and validation.

Results: 100% data migration success, zero data loss, 95% data accuracy, 10+ million records migrated.

Oracle Fusion HCM Global Implementation

Braxxon Outsourcing • 2015–2017

Challenge: 5,000+ users across multiple countries with fragmented HR systems.

Solution: Waterfall methodology with HDL/HSDL data conversion, FSM configuration, and global rollout.

Results: 100% data conversion success, 50% process efficiency gain, seamless global deployment.

MDM & Data Governance Framework

Richmond Talent Solutions • 2024

Challenge: Poor data quality (72% accuracy) impacting business decisions.

Solution: Comprehensive MDM framework with data profiling, cleansing, and governance policies.

Results: Data accuracy improved from 72% to 95%, established ongoing data governance.

Lean Six Sigma Data Quality Initiative

Braxxon Outsourcing • 2017–2019

Challenge: High data defect rates causing operational inefficiencies and customer dissatisfaction.

Solution: DMAIC methodology with statistical analysis, root cause identification, and SPC.

Results: 75% defect reduction, 45% cost savings, 90% customer satisfaction score.

EDUCATION

MBA / PGDM – Information Technology

Maharaja Agrasen Himalayan Garhwal University, Uttarakhand

2020

Bachelor of Arts – Economics

Pune University, Maharashtra

2013

CERTIFICATIONS

PMP – Project Management Professional

PMI • 2019

Six Sigma Black Belt

ASQ • 2016

ISO 9001:2015 Lead Auditor

QMS • 2020

LANGUAGES

English *Business Fluent*

Hindi *Native*

Bengali *Fluent*

Punjabi *Conversational*

INDUSTRIES SERVED

Healthcare & Life Sciences

Manufacturing & ERP

IT Services & Outsourcing

Banking & Financial Services

Cloud & Digital Transformation

HR Technology / HCM